



A note from Caroline Carroll – GM, Henry Schein Medical UK

Henry Schein UK - Managing the challenges of Brexit and COVID-19

Dear Customer,

I wanted to write to you to reassure you about our plans and actions for Brexit on 31st December. We are doing everything we can to make sure that we will be able to continue to support you with the products you need to provide excellent care to your patients.

Our Brexit committee was formed early in 2018 to prepare our strategy for a variety of outcomes and to minimise any disruption to supply. So we already have robust business continuity plans in place. These include the maintenance of critical inventory items at all of our distribution centres throughout Europe.

The committee continues to update and manage our ongoing operational preparations, and to monitor product demand and supply levels across our network, particularly in light of the additional restrictions and logistical requirements caused by the COVID-19 virus.

Henry Schein will continue to prepare for all possible outcomes. In the eventuality of a 'No Deal Brexit' we have already put in place planning for additional resources to deal with any requirements and actions that would be needed.

We are confident that our preparations and planning will minimise the risk of disruption in our effort to provide an ongoing reliable supply for our valued customers

Finally, a note of thanks to all of our private and public sector customers who are supporting us by maintaining their normal ordering patterns as far as possible. This helps us in our planning and allows us to optimise our future service levels.

Thank you.

Henry Schein takes seriously the promise we make to you – Rely on Us – and that promise is especially meaningful in this challenging time.

For any Brexit and COVID-19 related enquiries, please contact:

UK brexit queries brexitqueries@henryschein.co.uk